PC-ACE Pro32 – Preparing Claims for Transmission

- 1. You must prepare or generate your claims before they are ready to be transmitted. Only claims in a Clean (CLN) status are eligible to be transmitted.
- 2. Select the Prepare Claims icon when you are in the Professional Claims Menu.



- 3. The LOB field should be listed as All, the Payer should be All Payers for LOB(s), and the Provider should be All Providers for Payer(s).
- 4. The Submission Status should be Production unless this is your first submission. You must test this software first. For details about testing please contact EDISS at 1-800-967-7902.
- 5. The Include Error Claims field should be listed as No.
- 6. Click on Prepare Claims.
- 7. Then click on OK to confirm that you are ready to prepare the claims.
- 8. A box will appear stating that the claim preparation has completed successfully. Click OK.
- 9. You can generate a Transmission Detail Report if you click on the View Results button in the lower left corner. This report will give a listing of the provider number, member number, dates of service, and charges of the claims that were just prepared. It will also give you a total number of claims and total charges.
- 10. Click Close on the Claim Prepare for Transmission form. The claims that went through the preparation process are now ready to be transmitted.